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Democratizing Analytics

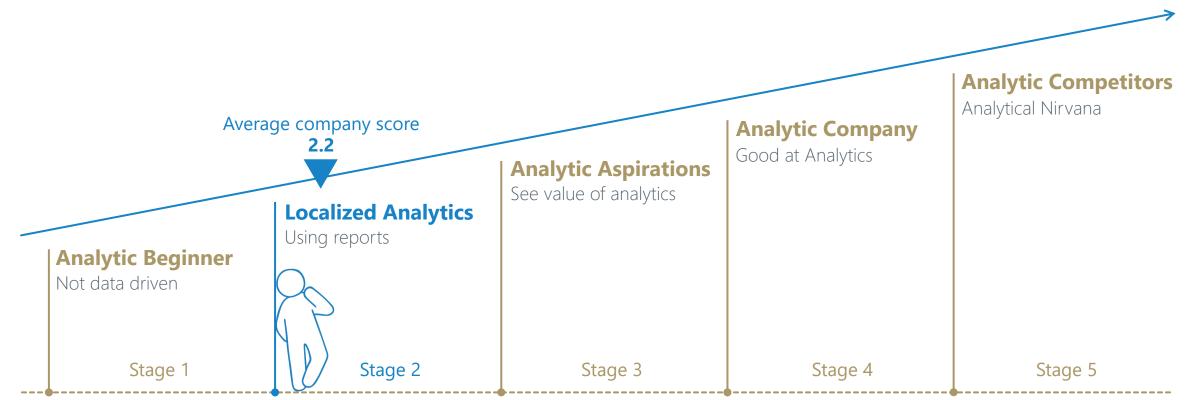
Enabling leaders to accelerate analytics innovation, drive growth and create a competitive advantage in their organizations

Alan Jacobson

October 6th, 2021



Stages of Analytic Maturity



Model Adapted from Competing on Analytics, Davenport and Harris, 2007 International Institute of Analytics

Percentage of knowledge workers analytically capable:1%25%50%
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Companies Are Investing Significantly to Digitally Transform



Common Approaches

- Build out functional data science teams
- Re-write governance charter
- Build the data lake
- Digital transformation efforts
- Automation efforts

https://www.forbes.com/sites/gilpress/2020/01/13/ai-stats-news-only-146-of-firms-have-deployed-ai-capabilities-in-production/?sh=6cde42c52650

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Common Pain Points

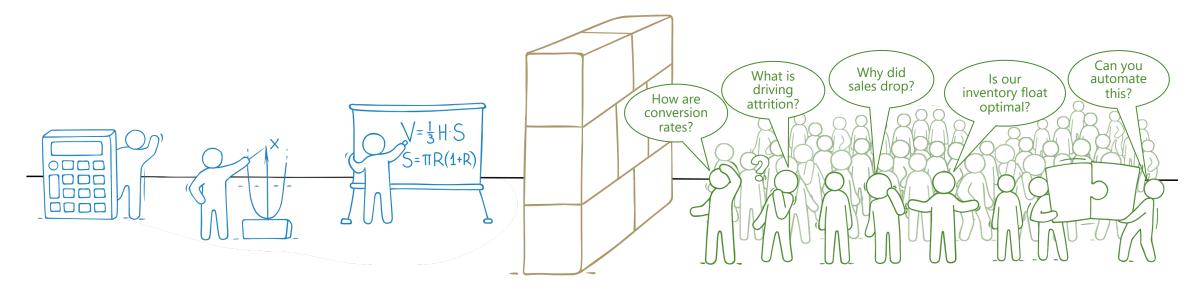
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- Results are too slow
- Long time to value
- DS teams consumed with low level tasks

Companies report being data-driven

https://www.forbes.com/sites/gilpress/2020/01/13/ai-stats-news-only-146-of-firms-have-deployed-ai-capabilities-in-production/?sh=6cde42c52650

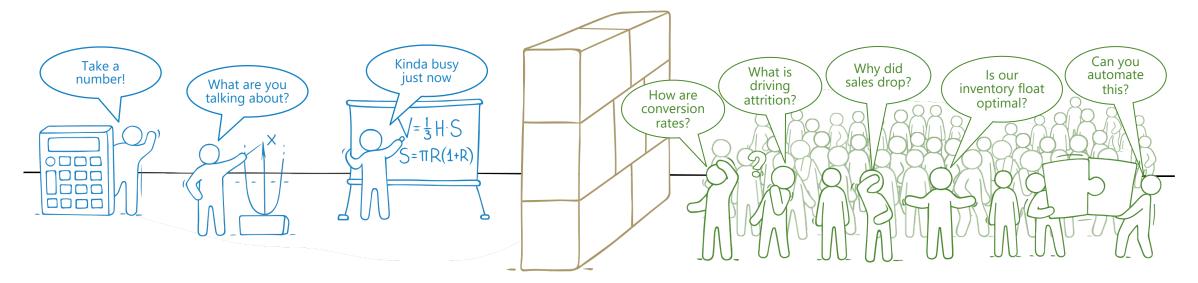
A Growing Divide... People vs. Technology



Data Scientists

Knowledge Workers

A Growing Divide... People vs. Technology

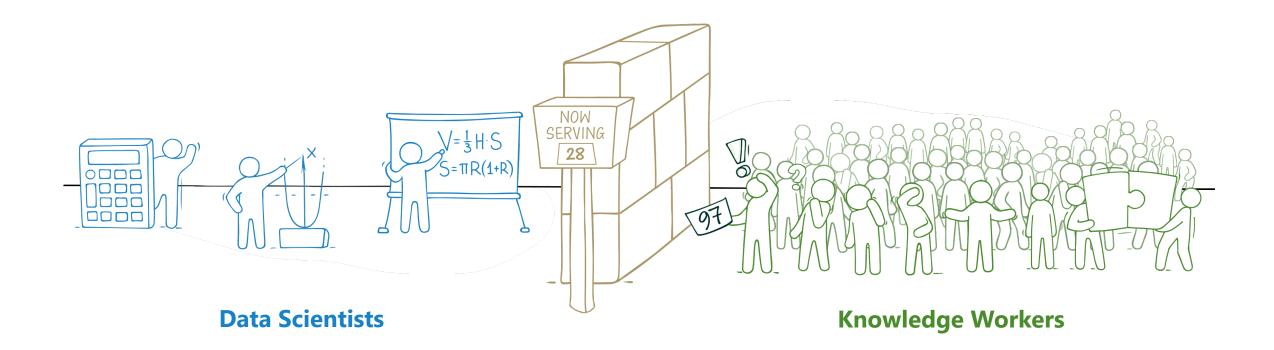


Data Science Teams Frequently Struggle

- Too few data scientists
- Missing key domain knowledge
- Many projects not implemented as line of business isn't comfortable
- Desire better questions/projects (data janitors, dashboard builders, etc.)

Knowledge Workers

CoE Is Important, but Can Have Challenges

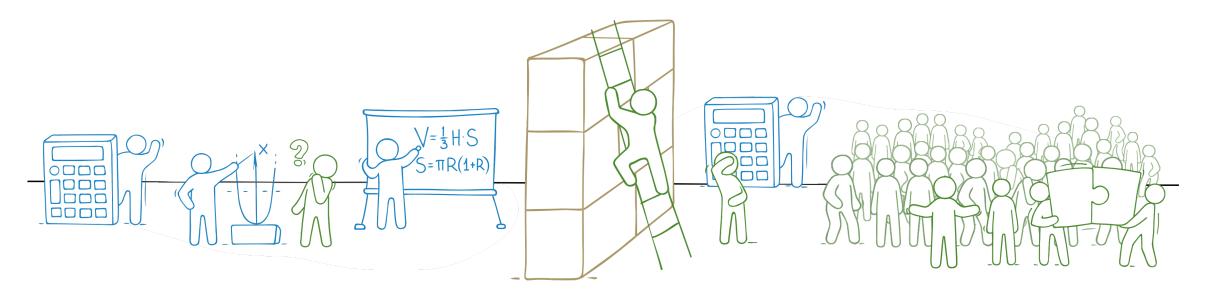




Companies satisfied that rely on centralized IT/analytic teams for data analysis

Sources: "Digital Pulse Survey", Harvard Business Review https://www.alteryx.com/sites/default/files/2020-01/hbr-report-scaling-analytics-across-the-org.pdf

Convert Your Knowledge Workers to Data Scientists



Data Scientists

Approaches with Limited Success

- 1. Train Analysts to be Data Scientists
- 2. Assume Analysts can use the tools Data Scientists use

Are You Investing Most of Your Money on the Few?

Used By Few – Significant Investment

Used By Most – Small Investment

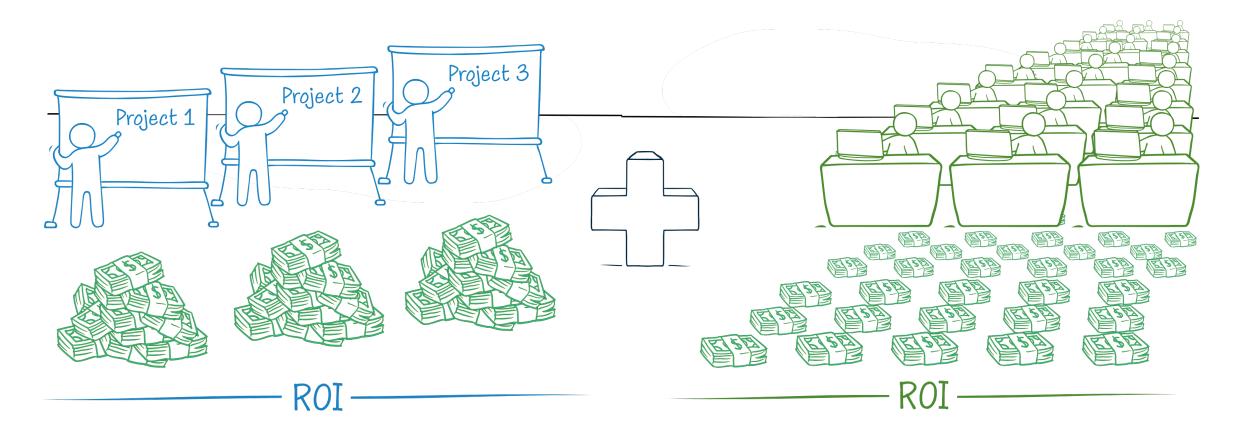


Significant investment in the few vs. the leverage of upskilling 75%+ of your workforce

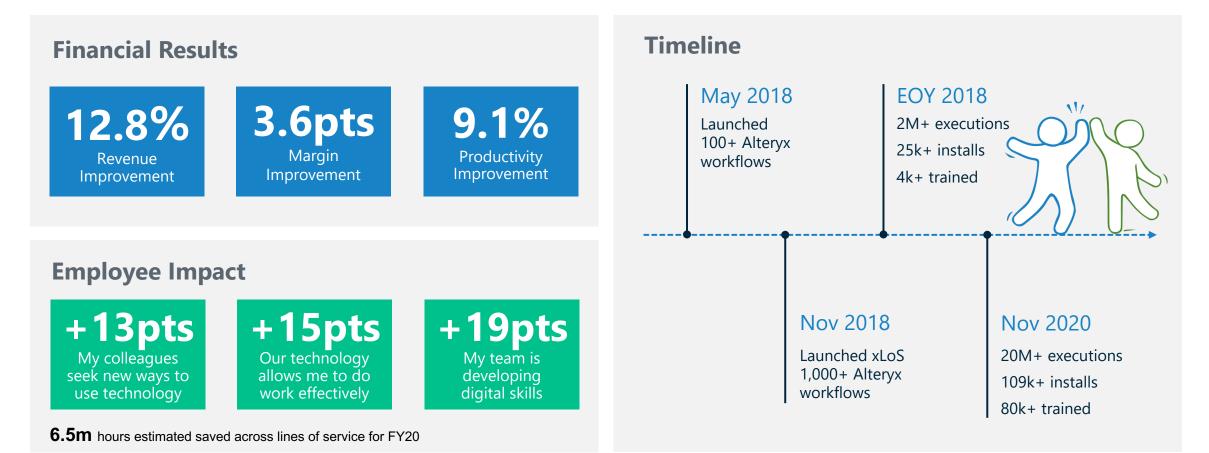
Achieving Analytic Leadership

Data Scientists

Knowledge Workers

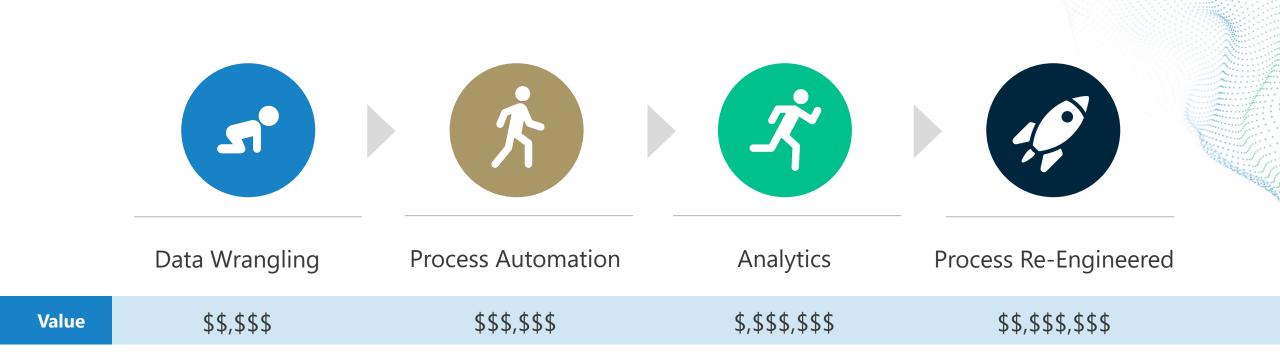


What Does Success Look Like – Global Consultancy



The impact of Digital Transformation can be fast and impactful on many dimensions

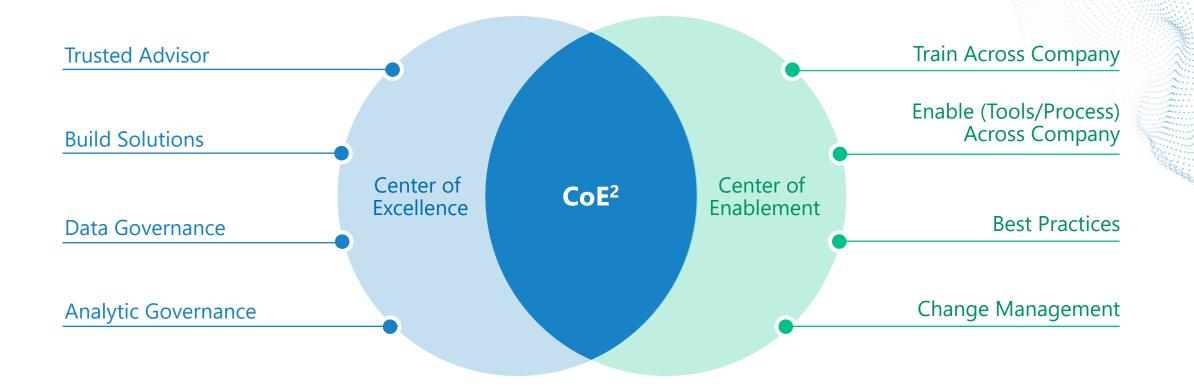
The Individual Journey



The magic is to progress your domain experts through this continuum



Center Of Excellence + Center Of Enablement (COE²)



Many view the roles as those on the left, but the right side is the leverage point

Change Management

Strategy	Tactics
 Aware & Excited I want to go on the journey I see the value of investing in upskilling 	Demo tech sessions, intro to modeling, intro to automation, hackathons
 Enable & Train I have the tools needed to succeed I have the training necessary to learn 	Boot camps, tool training, nano degrees, hackathons, weekly challenges, design reviews, train the trainer
 Support & Sustain I have a community of support I am rewarded and recognized with success 	User groups, reward & recognition programs, conferences

Analytics Innovation Program Best Practices

Accelerate the journey for individuals and the organization



Value Engineering Framework for find top opportunities and driving ROI



Education Sessions Teach the basics of AI/ML, Automation and Modern-Day Analytics



Tactics

Center of Excellence/Enablement Best practices to setup analytic processes across enterprise



Community Online & In-Person communities to sustain



Training (Live and On-Demand) From full certification to 5 min lessons on specific topics



Reward & Recognition Online badging and certifications through to company specific programs



Hackathons & Demo Days Live events to excite and show the art of the possible



Executive Support Sessions to share with leadership status and impact of digital transformation

A full change management program to deliver optimal results

alteryx Thank you

Visit our Booth

- See Demos of New Capabilities
- Setup Time with a Tech Expert
- Drink!

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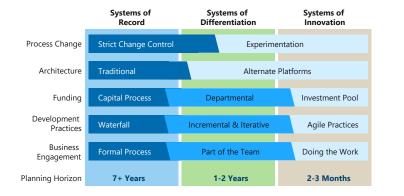
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ANALYTICALLY MATURE ORGANIZATIONS CONTROL APPROPRIATELY

Gartner PACE Model

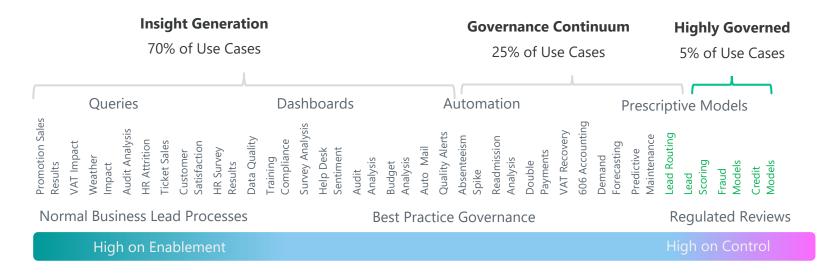
The detail shows that IT needs to manage systems differently depending on the role that these systems play in the organization. Approaches that apply to Systems of Record may not be effective when dealing with Systems of Innovation.

In particular Governance strategies will be different between these three types of systems, and analytics tend to span all three modalities.



Analytic Governance Continuum

We see Governance being separated into distinctly different patterns based on the types of analytics



Different Types Of Governance And Processes Are Needed Along The Analytic Continuum

THE PROCESS TO DELIVER PROPER SELF-SERVICE GOVERNANCE

DEMOCRATIZED ENVIRONMENT

IT SDLC **Production** Desktop **Pilot** Isolated Centralized User Server **Production** Server **Scheduling** Business **Business** Business COE & IT & COE & COE Value capture Proactive Monitoring COE team Review Onboarding & Enablement IT owned use cases ✓ Best Practices Review Basic Monitoring • Load Analysis Certifications • Full fledged SDLC in place ✓ Balance schedule times • Periodic content review (COE) • Errors & Quality checks • Best practices & Guidelines • Enterprise grade VC ✓ Production hardening ✓ Automate Alerts • COE support Internal Community support Standard data sources Automated CI/CD

CORPORATE STANDARD SETUP – NOT TOOL SPECIFIC

Data Access Request Management

Network Whitelist

Security Monitoring

PII Policy

Server Configuration

Strong governance has layered approach that continuously improves delivery and is common across democratized technologies (e.g. Analytics, Visualization, Automation, etc.)

Note: CBest practice set abs typically include Engineering environment to test new versions and corporate changes.